

# Information Technology Governance for Tunisian Universities (ITG4TU)

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## University of Manouba Research Visit Report

Østfold University College  
09<sup>th</sup> – 15<sup>th</sup> September 2018

*ITG4TU CONSORTIUM*



### ***AMENDMENT HISTORY***

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1	0	18 Sept 18	Yemna Sayeb	First version of the document
1	1	20 Sept 18	Nesrine BEN YAHIA	Minor changes
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## 1. Participants from University of Manouba

As part of the end of engineering studies project, Yemna and Nesrine has to spend a research visit at the Østfold University College, more precisely in the Computer Science Department within the framework of the Erasmus+ ITG4TU consortium (Information Technology Governance for Tunisian Universities). This project aims to bring together a group of researchers from different countries (Spain, Germany and Norway) to develop, adapt and test a new IT governance framework to be implemented in several Tunisian universities.



Picture taken by Ricardo with all the team

## 2. Objectives of the visit:

The work mission in Norway is part of the ITG4TU project Information Technology Governance for Tunisian Universities, including the University of Manouba.

This mission was based on the organization of meetings and working sessions with Professor Ricardo COLOMO PALACIOS, Full Professor in Informatics Department of Science of Østfold University College in Norway. And he is also Professor at Østfold University.

Professor Ricardo COLOMO PALACIOS has welcomed the team since their arrival in Halden on Monday 10-09-2018 at 20:30.

Then, group work meetings and individual work meetings (per person) were conducted throughout the mission.



The first working meeting was a collective meeting (with the whole group) and took place on Tuesday 11-09-2018 from 8.30 at Østfold University.

During this group meeting, each member introduced himself and also exposed their main research issues and areas of interest.

Professor Ricardo COLOMO PALACIOS then presented the project ITG4TU (Governance of Information Technologies for Tunisian Universities), its progress and its advantages. He also told them about the governance and management of his university (Østfold University).

In addition to the group meetings, they held individual meetings in which they tried to identify areas of research together with Professor Ricardo COLOMO PALACIOS and to study the different possibilities of collaboration. Indeed, they had the chance to express their ideas and have the feedback and recommendations of Professor Ricardo.

Finally, during this trip, they also had the opportunity to meet the dean of Østfold University who welcomed them. The meeting with the dean took place in the presence of Professor Ricardo COLOMO PALACIOS who remind the objectives of the project ITG4TU (Information Technology Governance for Tunisian Universities).

### **3. The benefits of the visit**

Yemna and Nesrine greatly benefited from this visit. This visit was in every way excellent, the framework of work, the quality of supervision and exchanges with the work team, ...

During this visit, the team set some research axes and collect many information about the project and about the research in Østfold University College.

For Yemna, the opportunity was to review some papers related to her work on governance in Tunisia. In the first meeting, she showed him articles written on the theme of governance dealing with the alignment between information systems and governance standards like COBIT and ITIL and the management of interoperability between standards and their application. Several discussions were conducted mainly to upgrade the articles discussed in terms of: positioning compared to other work, approach and evaluation.

For Nesrine, it was the opportunity to write some sections in her papers with the help of Ricardo.

In this context, all the team send their warm thanks to Mr Ricardo for his lucid and relevant advice. He dedicated them time and really helped them to complete the research visit in the best conditions.