

# Information Technology Governance for Tunisian Universities (ITG4TU)

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## **GOVERNANCE FRAMEWORK DEPLOYMENT IN UNIVERSITY OF SFAX**

*ITG4TU CONSORTIUM*



### ***AMENDMENT HISTORY***

<b>Version</b>	<b>Revision</b>	<b>Date</b>	<b>Author</b>	<b>Modification</b>
1	0	2 Oct 2018	Ismail Bouassida	Initial Version
1	1	3 Oct 2018	Ismail Bouassida	Typo mistakes



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## 1. Introduction

This document details the deployment plan of the improvement actions to implement the ITG framework at the University of Sfax.

## 2. Deployment Plan

### 2.1. Current situation of the execution plan

In this project phase, the actual implementation of the framework and its factors and metrics is conducted and the different steps towards the implementation will be discussed.

**Table 1: Status of improvement actions**

Principles	Actions	Status
Responsibility	<ul style="list-style-type: none"> <li>It should be understood that IT governance is the responsibility of the GT</li> <li>An IT Committee should be set up.</li> <li>The GT should ensure that representatives of all IT users and managers participate in the IT Steering Committee.</li> <li>Create the CIO role and include it in GT</li> <li>The CIO should take part in preparing strategic plans.</li> </ul>	<ul style="list-style-type: none"> <li>Done (04/09/2018)</li> <li>Done (29/09/2018)</li> <li>Scheduled</li> <li>Scheduled</li> <li>Scheduled</li> </ul>
Strategy	<ul style="list-style-type: none"> <li>The Governance Team should design a general strategic plan and include in it the strategic planning of IT.</li> <li>The GT should design a set of IT policies, aligned with the faculty's strategy, that are a reference to guide those who have to make IT-related decisions in the faculty.</li> <li>The GT should design medium-term IT infrastructure renewal plans to prevent this from becoming obsolete while at the same time incorporating emerging</li> </ul>	<ul style="list-style-type: none"> <li>Scheduled</li> <li>Scheduled</li> <li>Scheduled</li> <li>Scheduled</li> </ul>



	<p>technologies.</p> <ul style="list-style-type: none"> <li>Design a catalogue of IT policies</li> </ul>	
Performance	<ul style="list-style-type: none"> <li>The GT should devote enough resources to maintain a high level of satisfaction in user groups related to the service with regard to performance of IT-based services.</li> <li>The GT should design a policy that reflects the expected performance of faculty processes that are IT-based</li> <li>Create a measure of value of catalogue indicator of IT management</li> </ul>	<ul style="list-style-type: none"> <li>Scheduled</li> <li>Scheduled</li> <li>Scheduled</li> </ul>
Conformance	<ul style="list-style-type: none"> <li>The GT should officially assign the responsibility of being aware of IT-related legislation to a person or a group of people.</li> <li>A reference catalogue should be compiled that contains the IT-related regulations and laws that affect the faculty, and this should be kept up to date.</li> <li>The GT should officially assign to a person or group of people the responsibility of understanding IT-related standards.</li> <li>A reference catalogue should be created that contains the IT-related standards applicable or already applied in the faculty and this should be kept up to date.</li> <li>The GT should promote the design and publication of a set of internal procedures and regulations that implement the previously defined IT policies.</li> </ul>	<ul style="list-style-type: none"> <li>Scheduled</li> <li>Scheduled</li> <li>Scheduled</li> <li>Scheduled</li> <li>Scheduled</li> </ul>
Human behaviour	No actions	
Acquisition	No actions	



## 1.1 Monitoring and controlling of realized actions

Table 2: Realized actions

Principles	Actions	Evidence	KPI
Responsibility	<ul style="list-style-type: none"> <li>It should be understood that IT governance is the responsibility of the GT</li> <li>An IT Committee should be set up.</li> <li>The GT should ensure that representatives of all IT users and managers participate in the IT Steering Committee.</li> <li>Create the CIO role and include it in GT</li> </ul>	<ul style="list-style-type: none"> <li>List of members of the committee (./Evidences/Evidence1.pdf)</li> <li>Formal nomination of the CIO (./Evidences/Evidence2.pdf)</li> </ul>	<ul style="list-style-type: none"> <li>Number of meeting of the steering committee = 3</li> <li>Number of dissemination events = 1</li> </ul>

## 3. Conclusion

The ITG framework was deployed at the University of Sfax. The IT committee was created with specific roles. The ITG committee assigned the CIO role to Slim Kallel. One dissemination event was celebrated to promote the importance of ITG.