

Information Technology Governance for Tunisian Universities (ITG4TU)

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Coordination Meeting in Almeria – Governance Framework Assessment Criteria

ITG4TU CONSORTIUM



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Coordination Meeting in Almeria – Governance Framework
Assessment Criteria

Version 1.1

AMENDMENT HISTORY

Version	Revision	Date	Author	Modification
1	0	12 Mar 2018	Carlos Juiz García	Initial Version
1	1	13 Mar 2018	Carlos Juiz García	Translation and minor changes



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1. Attendants

The Steering Management Committee members:

- Dr. Carlos Juiz García as Coordinator of the Project from University of Balearic Islands (UIB)
- Dr. Antonio Fernández as coordinator from University of Almeria (UAL) and author of the Spanish IT Governance Framework for Universities (ITG4U)

2. Agenda

A Coordination Meeting was held in Almeria on March 8th, 2018. In this meeting, the ITG4TU consortium, led by the coordinator of the project, Dr. Carlos Juiz, discussed about the following important topics:

1. State of art of the 4 different IT Governance Frameworks in Tunisian Universities (activity 2.5)
2. Determination of criteria for IT Governance Assessments for the 4 Tunisian Frameworks (activity 2.6)
3. Possible new Dissemination and Diffusion activities: presentation in UAL to master students, presentation of a paper in EUNIS 2018 about the experience of ITG4TU project, etc.
4. Budgeting issues of UAL in ITG4TU project.

2.1.State of art of the 4 different IT Governance Frameworks in Tunisian Universities

Coordinator of the project, Dr. Carlos Juiz, explained to Dr. Antonio Fernandez, the situation of the project in terms of calendar, activities and deliverables done and pending, respectively. In particular, the delay in the execution of *2.5 IT Governance framework development*.

Antonio Fernandez, as author of the framework for Spanish universities, recommend to speed up the development of the frameworks during the research visits in Palma and Halden using a new documentation for this purpose.

Conclusions: OUC and UIB will produce a framework definition document to speed up the 4 different IT Governance Frameworks, and research visits in Palma and Halden should use this document to help Tunisian partners to finish their respective framework developments.



2.2. Determination of criteria for IT Governance Assessments for the 4 Tunisian Frameworks

Dr. Antonio Fernandez, as coordinator of UAL proposed to start to make common criteria for the future IT Governance framework assessment before evaluating the framework developments of the 4 different Tunisian Universities. Dr. Carlos Juiz, as coordinator of the project, proposed to include in the IT Governance Framework development documentation some checkpoints to easily detect and correct the Tunisian framework proposals.

Conclusions: OUC and UIB will include 4 sections to detect and correct framework development possible deviations from previous work in the respective Tunisian universities. Precisely the sections would be:

1. Define and validate the strategic alignment artifacts (processes, procedures, best practices...) and the communication issues, necessary to assure a good governance of IT.
2. Design and validate the current ITG maturity of each university, select the goal maturity level and describe the best practices that each university must implement to achieve it.
3. Evaluate the current ITG maturity level through the previous analysis of the best practices and propose a future maturity level.
4. Design an improvement ITG plan based on the best practices to achieve the ITG maturity level proposed for each university.
5. Assess, by the European partners, of the proposed plan and the viability of the activities.
6. Explain the way to implement, by the Tunisian partners, the approved plan including the recommendations if any.

2.3. Dissemination and Diffusion activities

Antonio Fernandez proposed Carlos Juiz to give a lecture within the Master International Business Administration and Languages of the University of Almeria. Carlos Juiz presented his lecture "Introduction to Governance of IT: The arrows and the layers" a 4 hours class belonging to the Governance of IT subject, and furthermore, took advantage of the situation to disseminate the project and its results among the stakeholders' network of UAL.

Another interesting activity to disseminate the results of this project should be the European University Information Systems congress (EUNIS 2018), which is aimed to help institutions develop their IT landscape by sharing experiences and working together.

Conclusions: Both, Carlos Juiz and Antonio Fernandez agreed on present and publish the results of these project since the forum expects latest results of research, development, and deployment of Information Technology in Higher Education Institutions (HEIs), thus this project suiting the congress scope.



2.4. Budget of ITG4TU and UAL

Several questions regarding the UAL budget arisen, and they will be answered soon by Coordinator:

- Billing procedures for the trips.
- UIB and UAL financing control procedures dissemination

Conclusion: Carlos Juiz inform to Antonio Fernandez about both questions.